**Richiesta attivazione assegno di ricerca**

**“Professional challenges, job satisfaction and organizational effectiveness of humanitarian aid workers and border security personnel” (tutor Prof. Pietrantoni)**

**Piano di formazione**

Research activities will be carried out to investigate work experiences, job satisfaction and organizational effectiveness of humanitarian aid workers, first line practitioners and border security personnel.

The research assistant:

* will perform a qualitative study and a multi-country study to understand work experiences, job satisfaction and organizational effectiveness of humanitarian aid workers, first line practitioners and border security personnel (Work Package 3);
* will conduct case study analysis in specific humanitarian aid organizations in Italy and in Mediterranean and African countries;
* will support in the conceptualization of the multidimensional approach model of H2020 PERCEPTIONS project aiming to provide flexible and interactive ways to address the major professional challenges of the humanitarian aid workers (Work Package 5);
* will contribute to the design of a Web based platform for the H2020 PERCEPTIONS project through the incorporation of gamification principles and other strategies to enhance the engagement (Work Package 6);
* will contribute to the validation of the model with border security in the six testing sites (Cyprus, Bulgaria, Italy, Israel, Spain, UK) and to the evaluation of web platform through the organization of 8 multi-stakeholder joint evaluations (Work Package 7);
* will provide an overview of training modules and interactive toolkits for first-line practitioners, border security personnel and humanitarian aid organisations that will leveraged in the H2020 PERCEPTIONS project (Work Package  5 and 8)